

ANDREW M. WARTHER

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EXECUTIVE SUMMARY

Operations Executive and Licensed Pharmacist with deep expertise in operating and scaling regulated pharmacy operations, leading large cross-functional teams, and executing complex facility expansions. Proven track record in Lean continuous improvement, USP <795>/<797>/<800> compliance, and inspection-ready operations. Trusted partner to executive leadership in driving operational stability, workforce development, and sustainable growth.

EDUCATION

2007 – 2011	South Carolina College of Pharmacy	Columbia, SC
	<i>Doctorate of Pharmacy</i>	
2003 – 2007	University of South Carolina	Columbia, SC
	<i>Bachelor of Science in Retail Management</i>	

WORK EXPERIENCE

02/23 – 01/26 Wedgewood Pharmacy Scottsdale, AZ and Chandler, AZ
Vice President and General Manager of Operations

Facility Expansion & Operational Transition

- Led the end-to-end operational transition from a 25,000 sq. ft. facility to a 90,000 sq. ft. purpose-built operation, scaling capacity, workflows, and staffing while maintaining business continuity at two sites
- Designed and executed phased transition plans across production, quality, warehousing, and customer support to minimize risk and avoid service disruption
- Partnered with Quality, Facilities, IT, Regulatory, and Legal teams to ensure inspection readiness, equipment qualification, and SOP alignment throughout the transition
- Re-engineered layouts, material flow, and staffing models using Lean principles to support increased volume and future growth
- Oversaw vendor coordination, facilities readiness, and operational go-live planning for a multi-department move in a highly regulated environment

Operational Leadership & Continuous Improvement

- Led end-to-end supply chain pharmacy operations including recordkeeping, controlled substance storage, inventory management, order fulfillment, and shipment of medications in compliance with USP <795>, <797>, and <800>, DEA, and state regulatory requirements
- Directed cross-functional continuous improvement initiatives spanning operations, quality, facilities, IT, and supply chain to improve throughput, compliance, and service levels
- Provided executive leadership for 150+ employees, ensuring operational continuity, workforce engagement, and scalable processes during periods of growth and transition
- Drove Lean process improvements to reduce operational bottlenecks, stabilize production flow, and improve on-time delivery
- Oversaw facilities strategy, capital improvements, vendor performance, and contract management to support operational efficiency and regulatory readiness
- Built and developed leadership capability through structured hiring, onboarding, training, and professional development programs

10/19 – 05/23 Wedgewood Pharmacy Scottsdale, AZ
Pharmacist in Charge (PIC)

- Accountable for regulatory compliance and operational oversight of pharmacy operations including controlled substances, documentation, storage, and distribution
- Led PCAB, VPP, DEA, and State Board inspections with direct accountability for USP <795>, <797>, <800>, DEA, and state regulatory requirements, including remediation of observations through root cause analysis and CAPA
- Analyzed quality events and operational deviations, implementing sustainable countermeasures to prevent recurrence
- Authored, reviewed, and standardized SOPs and Work Instructions, ensuring alignment with regulatory requirements and operational best practices
- Maintained continuous inspection readiness and a strong culture of quality and compliance

01/19 – 10/19 Wedgewood Pharmacy

Scottsdale, AZ

Pharmacy Quality Manager of Customer Care

- Led process harmonization initiatives following the integration of Wedgewood Pharmacy and Diamondback Drugs, aligning systems, workflows, and quality standards
- Spearheaded Lean improvement projects that increased productivity, reduced rework, and improved customer response times
- Resolved complex customer issues while balancing operational constraints and customer experience

02/16 – 01/19 Diamondback Drugs

Scottsdale, AZ

Staff Pharmacist/Pharmacist Trainer

- Supported customer care operations while ensuring compliance with regulatory requirements
- Served as pharmacist trainer, helping standardize workflows and onboarding processes

10/06 – 02/16 Walgreens

Columbia, SC/Scottsdale, AZ

Pharmacy Manager/Community Leader/Staff Pharmacist/Intern/Pharmacy Technician

- Progressively advanced through leadership roles with responsibility for pharmacy operations, staffing, and performance
- Drove workflow efficiency, service expansion, and community engagement initiatives

SKILLS/CERTIFICATIONS

Operational Expertise:

Six Sigma Green Belt - Continuous Improvement & Lean Operations

Large-Scale Team Leadership & Talent Development

Operational KPIs & Standard Work

SOP & Work Instruction Development

Regulatory & Quality Expertise:

Regulatory Compliance and Inspection Readiness - USP <795>, <797>, <800>; PCAB Accreditation; DEA & State Board Inspections

Licensure:

Licensed Pharmacist — AZ, AR, KS, KY, MS, OH, OK, OR, SC, TN, TX, WV

Technical:

Microsoft Office | Compounding & Pharmacy Software Systems

REFERENCES

References and/or letters of recommendation available upon request