

PATRICK NGÔ, LCSW

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SUMMARY

Licensed Clinical Social Worker with (LCSW) over a decade of clinical mental health experience in acute inpatient psychiatric hospitals. Expert in developing complex discharge and safety planning. Extensive experience working with patients on psychiatric holds, including conducting involuntary certification hearings for danger to self, danger to others, and grave disability.

PROFESSIONAL LICENSURE

Licensing Board: California Board of Behavioral Sciences (BBS)

Licence #: LCSW 76279

Issued to: Patrick Thanh Ngo

Original Issue Date: April 4, 2017

WORK EXPERIENCE

PSYCHOTHERAPIST / OWNER

11/2019 - Present

Patrick Ngo Psychotherapy Inc. | Santa Clara, CA

- Provide individual psychotherapy utilizing evidenced based practices
- Provide consultation and clinical case management
- Provide clinical supervision hours for associate therapists (registered with BBS)
- **Apple Inc.** - Cupertino (July 2024 - Present): Provide on-site individual psychotherapy for employees
- **Genentech Inc.** - S. San Francisco (Sept 2023 - Present): Provide on-site individual psychotherapy for employees

LICENSED CLINICAL SOCIAL WORKER (Per diem starting 2/2025)

12/2016 - Present

El Camino Hospital - Inpatient Psychiatric Unit | Mountain View, CA

- Enhance problem solving, crisis intervention, and coping for patients and families in an acute locked psychiatric inpatient unit
- Provide therapeutic support, psychosocial assessments, treatment planning, and psychoeducation (mental health diagnosis, symptoms, LPS holds, LPS conservatorship, and treatment modalities)
- Facilitate communication between patient, family, community partners and treatment team

- Coordinate safe discharge planning and connection to appropriate resources
- Present on behalf of the hospital for certification review hearings (5250/5260/5270)
- Supervise and provide training for MSW student interns

MEDICAL SOCIAL WORKER (Per diem)

10/2017 - 5/2024

Kaiser Permanente - Palliative Care | Santa Clara, CA

- Provided psychosocial education to patients and family caregivers about palliative care philosophy, and non-pharmacological symptom management strategies (palliative inpatient/outpatient)
- Provided anticipatory grief / support / counseling to patients and families
- Co-facilitated interdisciplinary palliative care family meetings
- Co-facilitated advance care planning and end of life planning discussions
- Connected patient and families with appropriate resources in the community

SOCIAL WORKER

10/2015 - 2/2019

Good Samaritan Hospital - Inpatient Psychiatric Unit | Los Gatos, CA

Full time (10/2015 – 10/2016) | Per diem (11/2016 – 2/2019)

- Enhanced problem solving, crisis intervention, and coping for patients and families in an acute psychiatric inpatient unit
- Provided therapeutic support, psychosocial assessments, treatment planning, and psychoeducation
- Facilitated communication between patient, family, community partners and treatment team
- Coordinated safe discharge planning and connected patients to appropriate level of care and resources to patients with a diverse socioeconomic background
- Facilitated group therapy (Dialectical Behavior Therapy, Seeking Safety, process psychotherapy)

MENTAL HEALTH THERAPIST

8/2013 - 10/2015

Gardner Family Care Corporation | San José, CA

- Mental Health Therapist in the Family & Children Program (9/2014 –10/2015)
Provided mental health outpatient individual/family therapy, rehabilitation casework, assessments, and treatment services to children with mental illnesses. Coordinated care with families, schools, service providers, and psychiatrists
- Mental Health Specialist in the Family & Children Program (2/2014 – 9/2014)
- MSW Intern in the System of Care/Juvenile Probation Department Program (8/2013 – 5/2014)

GRADUATE RESEARCH ASSISTANT

7/2013 - 3/2014

San José State University - Department of Social Work | San José, CA

- Graduate Research Assistant for the Social Work Education Enhancement Program (SWEEP), a program funded by USAID and Cisco to support the government and several universities in Việt Nam to develop Social Work Education throughout the nation.
- Assisted in project planning and implementation, including organizing academy/training activities and development of written materials for training. Assisted with project evaluation and analysis, using SPSS.

MSW INTERN

9/2012 - 5/2013

Vitas Innovative Hospice Care | Milpitas, CA

- Provided supportive and medical social services to terminally ill patients and their families in accordance to a plan of care using a palliative care model
- Assumed responsibility for the development, implementation, and management of psycho-social services provided to hospice patients and families in the home care and/or residential setting
- Provided psychosocial counseling and support to the patient/family

PROGRAM COORDINATOR

8/2006 - 6/2012

Asian Americans for Community Involvement | San José, CA

- Program Coordinator for the Project PLUS Life Skills Program (5/2010 – 6/2012)
Coordinated and supervised site leads for psychoeducational groups at Alum Rock Union School District and East Side Union High School District; Prepared funder reports; Trained and supervised program staff
- Associate Program Coordinator for the Project PLUS Life Skills Program (6/2008 – 5/2010)
Facilitated weekly psychoeducational groups for at risk youth; Provided 1 on 1 counseling and coaching with 20 students; Provided case management and linked clients to services and/or resources
- Youth Program Counselor & Development Assistant (6/2007 – 5/2008)
- Youth Program Counselor through Public Allies Silicon Valley (8/2006 – 5/2007)

EDUCATION

Master of Social Work (MSW), San José State University, San José, CA | 2014

- Mental Health Initiative Stipend Program (MHIP) Recipient: Selected for a competitive, state-funded program providing specialized clinical training and preparation for practice within the California public mental health system.

Bachelor of Arts (BA) in Environmental Studies, University of California Santa Cruz | 2005

Associate of Arts (AA), De Anza College, Cupertino, CA *Honors: Magna Cum Laude* | 2003

HONORS & AWARDS

Diana Ming Chan Bilingual Social Work Scholarship | 2013 NASW Foundation / API Social Work Council (One of two statewide recipients)

Asian Hero Award (10th Annual) | 2010 Santa Clara County Board of Supervisors (Commendation for Community Leadership)

Legislative & Congressional Commendations | 2009 – 2011

- Received multiple Certificates of Recognition from the U.S. House of Representatives (Congressman Mike Honda) and California State Assembly (including Paul Fong, Jim Beall, and Joe Coto) for commitment to public service and community mental health.

Biology Conservation of Natural Resources Scholarship | 2003 Nature Expeditions International | De Anza College (Merit-based)

FODARA Merit Scholarship | 2003 De Anza College (Awarded for Educational Commitment & Dedication)

Full-Time Student Scholarship Award | 2003 De Anza College (Recognition of Community Leadership & Academic Achievement)

PROFESSIONAL SERVICE & BOARD MEMBERSHIPS

Board Member, Services Immigrant Rights Education Network (SIREN), 2014 – 2017

Housing Commissioner, City of San José Housing Department, 2012 – 2015

PUBLICATIONS

Drabble, L. A., Cohen, E., Nguyễn, H. T., Hines, A., Faires, D., Tran, T., & Ngô, P. T. A. (2017). Partnering with Educational Leaders to Advance Social Work Education in Vietnam. *Whanake: The Pacific Journal of Community Development*, 3(2), 8–19.