A. Benjamin Mannes, MA, CPP, CESP

Global Leader in Safety, Security, Investigations, and Emergency Management

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OBJECTIVE:

To apply my experience as a nationally-recognized Subject Matter Expert in public safety, security (*intellectual & physical*), and emergency management to the development, leadership, and/or consulting toward a world-class corporate security, life safety, investigations, business continuity and compliance program(s) that not only comply with federal, state, & local regulations; but integrates global best practices in risk management, duty-of-care & loss prevention.

SUMMARY OF QUALIFICATIONS:

- Built global security, safety (EHS), compliance, duty-of-care, investigations and emergency preparedness programs from the ground up for *virtual and physical* environments to including national corporations, transportation systems, hospitality venues, K-12 & Collegiate education systems, North America's largest medical board, chartered banking institutions, government contractors, and financial services firms.
- Over 25 years of professional experience stemming from federal & municipal government positions to program development and leadership roles in corporate safety & security, consulting, regulatory compliance, and asset protection for public, private, and nonprofit employers globally.
- Expert in planning, implementation, and management in compliance with government and industry regulations which include HIPAA, OSHA, DOT, DHS, FAA, FDA, TSA, FMCSA, SEC, OCC, HHS, JCHAO, DOEd, States, Municipalities, unions, associations, and others.
- Graduate education with advanced certifications (CPP, CESP) & graduation from federal & municipal police academies, OSHA-30, the DOT Transportation Safety Institute, and FEMA Emergency Management Institute.
- Noted policy advisor, public speaker and writer; published in both security trade magazines, ConsumerAffairs, local and national news media sources including the History Channel, cable news networks, and radio broadcasts.

CONSULTING & SUBJECT MATTER EXPERT EXPERIENCE:

September 2003 to the Present (*P/T, by engagement*):
Mannes & Associates, LLC
PRINCIPAL CONSULTANT and EXPERT WITNESS

Recently engaged by a major banking institution, reporting directly to the C-suite, I serve as a consultant & Subject Matter Expert offering a variety of asset protection and duty-of-care planning and assessment services to assure safety, security, intellectual property/data protection, privacy, risk, investigative response, loss control, compliance, and emergency management services for a diverse, national clientele. Assist clients in various sectors to include four-star hotels, inter-modal transportation systems, healthcare networks, nonprofits, and corporations with evaluations and plans to prevent risk, assure duty of care, and promote compliance throughout their operations, vendors, and procedures. Keeps abreast of emerging regulatory trends to provide reviews and recommendations on the design and content of safety policy and training courses. Provide strategic planning for natural and man-made risks & threats towards operations, reputation, personnel, facilities, and other assets, which includes public spaces and hospitality venues nationwide.

Served as a registered expert witness (*TASA Group & Expert Institute*) with opinions entered in cases in courts in four jurisdictions on litigation regarding an organization's obligation (duty of care) to keep people safe. In addition, I am a nationally recognized subject matter expert (SME) in exam integrity and intellectual property protection, assisting test administrators and government stakeholders who administer standardized tests with security audits and investigations; with a client base who includes medical boards, school admissions testing, licensing authorities, three state education departments, and the Administrative Offices of the United States Courts. As a result of my expertise in the education sector, I have worked on best practices in school safety initiatives for clients like Andrew Pollack's Americans for CLASS foundation, SERAPH, and Cardinal Point Homeland Security Solutions to integrate safety and security planning into Title IX, IDEA, and Clery Act compliance strategies; being featured in the August 2018 cover story in Security Magazine as a result.

Developed client KPIs to regularly update and track departmental performance reports. Lead consulting staff on their operations. Led risk and vulnerability assessments in both policy reviews and on-site safety inspections; making recommendations for improvements where necessary. Continually maintain an expert base of knowledge of regulations, policy, equipment, technology, and processes. Conducted acceptable use and operational policy analysis, tabletop exercises and live assessments of client reputation risk, safety, security, and business continuity plans. Leverage technology where possible to streamline and minimize manual processes with a potential for error. Help clients conduct thorough internal investigations as needed with an ability to articulate evidential details to both executive management, regulators, insurers, human resources, and/or legal counsel. Serve as liaison between clients and federal, state, and local government agencies to assist in preventing, detecting, protecting, responding to and recovering from accidents, incidents, and disasters.

Served as a public safety advisor to candidates for Governor and District Attorney, and as the Senior Government Accounts Consultant for SuperCom's Incident Response Management Systems, leading project management for public safety credentialing contracts for the City of Los Angeles, Columbus (OH), State of Delaware, and the Southeast Pennsylvania Counter-terrorism Task Force.

March 2002 to the Present (*P/T, by engagement*)
Community Anti-Terrorism Training Program (CAT Eyes Program)
NATIONAL TRAINING & ASSESSMENT COORDINATOR
Having been initially certified as a CAT Eyes Program Master Instructor in 2002 for the DC Metropolitan Police, I went on to manage field instruction and train-the-trainer courses for law enforcement agencies, transportation agencies, and community groups throughout the Northeast, New England, and Mid-Atlantic regions. Established curriculum and taught an overview of safety awareness, terrorism, and operational indicators of pre-event criminal activity to diverse audiences. Of note were my certification of instructors at the National Organization of Black Law Enforcement Executives (NOBLE), Baltimore Federal Executive Board, National Crime Prevention Council (NCPC), Boston Police Department, US Park Police, and others.

Tasked to lead threat and safety risk assessments for Coach USA transportation's network of NJ transit (contract), commuter, charter, tour, and long-range bus operations throughout New York, New Jersey, and Pennsylvania to provide security risk assessment and employee safety training for surface transportation (rail, highway & pipeline) professionals, coordinating security plans with gaming organizations, regulators, and law enforcement daily.

PROFESSIONAL EXPERIENCE:

June 2019 to the Present:
Ecolab, Inc. / Full Spectrum Processing, Inc.
SR. GLOBAL COMPLIANCE MANAGER / CHIEF COMPLIANCE OFFICER
Responsible for the development and leadership of security, internal risk management policies, data protection, privacy, fraud prevention, planning, procedures and training that ensures regulatory compliance for a global chemical manufacturer and previously for a diversified $500M/yr SEC receivership portfolio. Developed safety, risk management and compliance policies for laws, regulatory requirements and industry best practices. Ensure duty-of-care, FCPA, PCI, vendor oversight, and privacy. Conducted investigations into incidents, reported violations, information breaches, policy violations and internal allegations. Spearheaded compliant operations and evidence support for court-ordered receiverships pursuant to FBI and SEC actions against numerous companies.

- Provides guidance, advice, and training to improve understanding of related laws and regulatory requirements for banking, OSHA, human resources, EEOC, HIPAA, FAA, FINRA and SEC requirements.
- Assisted the SEC, FBI, and legal counsel on receivership functions and investigative inquiries.
- Developed AML/BSA/KYC reporting procedures and compliance strategies for potential regulations to include TILA, UDAP/UDAAP, TCPA, TILA, FCRA, FCPA, SOX, GLBA, FDCPA, ADA, HIPAA, GDPR, Regulation W, and others.
- Worked with banking partners and payment processors on underwriting, due diligence, and licensure issues.
- Oversaw OCC licensing and due diligence relating to the acquisition of a banking institution by a Fintech startup.
- Coordinate internal compliance review and monitoring activities, including periodic reviews of departments for liability avoidance, enterprise security, safety and business continuity.
- Implemented corporate regulatory (FAA) reporting processes for corporate aircraft.
- Developed and implemented business continuity & resiliency policies to assure seamless operations during the COVID19 outbreak of 2020.

June 2008 to January 2017:
American Board of Internal Medicine (ABIM)
DIRECTOR, OFFICE OF INVESTIGATIONS (*Global Head of Security, Safety, & Business Continuity*)
Led global investigations, enterprise safety, security, data protection, intellectual property protection, and emergency management operations for North America's largest medical board; responsible for over 200 employees and a stakeholder group of over 225,000 physicians certifying in 5,000 vendor locations worldwide. Provided strategic management of safety risks/threats towards ABIM personnel, facilities and intellectual assets (trade secrets); as well as candidates, contractors and visitors worldwide. Regularly oversaw the planning and development of safety plans, policies, training curriculum and procedures to enhance ABIM's Exam Integrity, Workplace Safety, Physical Security, and Business Continuity functions. Led interdepartmental working groups comprised of staff and consultants in completing safety projects; identifying and evaluating project opportunities, and managing individual projects to ensure that goals, objectives and deliverables are achieved.

Developed and regularly updated policies and procedures, to include evacuation plans, workplace safety/security policies, and disaster plans. Provided expertise, direction and support on all matters relating to safety, risk identification, analysis and integration, crisis management, travel safety, vendor compliance, and investigative matters.

Worked together with departmental staff to develop and implement a program for monitoring vendors and contractors for compliance with policies. Leverage technology wherever possible to minimize manual processes. Developed a global "site visit" inspection program and directed resources to perform on-site audits to develop and refine internal and external reports which identified risks and made recommendations for improvements where necessary.

Served as the board's Emergency Manager, leading business continuity and crisis management efforts experience dealing with issues arising from incidents, workplace threats, and environmental disasters. Developed continuity of operations plans and policies with Information Technology staff to ensure that physical and virtual plans were in sync. Personally managed the diverse, twenty-seven (27) member Emergency Response Team with tenacity, decisiveness, and diplomacy. Represented ABIM in all regional efforts to plan and prepare for all all hazard emergencies in national and international operations (to include in-theater military assessment), and through participating in the Delaware Valley Regional Roundtable, industry table-tops drills and contingency planning exercises for details to include Occupy Philly, the World Meeting of Families, Hurricane Sandy, major holidays and other potential large-scale operational disruptions in our headquarters region.

Led internal investigations resulting in the effective resolution of over 150 cases. Assisted in the formulation, presentation and execution of an operational budget. Served as liaison to federal, state and local agencies worldwide. Established and maintained strong relationships with senior executives, business unit leaders, law enforcement and first responders to ensure safety protocols are met. Assisted in transformative Human Resource efforts to incorporate safety, security and intellectual property protection training into new hire orientation.

June 1999 to June 2009
Metropolitan Police Department, Washington, DC (MPDC) / US Department of Homeland Security
POLICE OFFICER / INSPECTOR / INTEL ANALYST

Conducted public safety duties, performed criminal investigations, and anti-terrorism operations throughout the District of Columbia. Conducted community risk assessments & communicated crime prevention strategies at community meetings. Conducted special assignments as a member of the nationally-recognized Civil Disturbance Unit that included Y2K preparedness operations, large-scale event protection details, Presidential protection details, protests, film & television productions and other events. In addition, I served on details with the Joint Operations Command Centers (later to become the DC Fusion Center & Real-Time Crime Center), serving on rescue & recovery efforts through the 9/11 attacks, the 2002 DC-area sniper task force, and other intelligence-led assignments.

NOTE: **From June 2004 to November 2005 - Served in external assignments (outside the Metropolitan Police) in cleared positions as a Highway ISAC Intelligence Analyst and TSA Surface Transportation Inspector:**

Served in 2004 as a Highway ISAC Intelligence Analyst relating to the highway transportation sector at the US Transportation Security Operations Center (TSOC). Wrote classified analyses and identified actions needed by federal, state, and local agencies in the field. Provided effective liaison with representatives of federal, state and local agencies dealing with public safety and transportation security. Represented the surface transportation sector (rail, highway & pipeline) in national HSEEP exercises, both in tabletop and live simulations, which included operations Determined Promise 04, Ardent Sentry and others.

Appointed in 2005 to the rank of Inspector, assigned to the DHS/TSA Surface Transportation Security Inspection Program; charged with homeland security directive compliance and risk assessment of the commuter, heavy, transit and light rail transportation sector throughout the region of DC, Maryland, Virginia & West Virginia. Worked collaboratively with transportation executives to ensure that their respective Safety & Emergency Preparedness Plans were reviewed, revised, and evaluated in compliance with the DOT's Federal Transit Administration, Federal Railroad Administration, Federal Motor Carrier Safety Administration, Pipeline & Hazardous Materials Safety Administration and TSA Regulations. Enforced new and emerging federal regulations relating to transit vehicle safety and HAZMAT heavy-rail traffic through Baltimore & Washington, DC. Participated in the TOPOFF-3 Homeland Security Emergency and Exercise Planning (HSEEP) exercise.

Managed three inspectors, supervising their operations in the field. Was in charge of situational awareness for the region, identifying training with members of the law enforcement and intelligence communities. Personally conducted threat assessments of transit systems in three states. Detailed to serve at emergency operations centers during the rescue and recovery efforts for Hurricanes Katrina and Rita; where I received a letter of commendation for my Emergency Management work in restoring power to MSY Airport via locomotive generator and evacuation train service between New Orleans and Lafayette.

January 1997 to June 1999:
U.S. General Services Administration, Federal Protective Service (FPS)
FEDERAL LAW ENFORCEMENT OFFICER (GS-0083-06)
Enforced workplace safety regulations, federal and state laws with an emphasis on physical security, force protection, and anti-terrorism in the New York/New Jersey federal community. Was assigned to the New York Terrorist Trials Operations Command with the US Marshals Service, NYPD, FBI, and Federal Bureau of Prisons. Oversaw special security details during the trials of the 1993 World Trade Center Bombers, Sheik Omar Abdul Rachman, and the 1998 Al-Qaeda indictment for the twin embassy

bombings in Africa. Strategically deployed to manage security risks/threats towards GSA-managed, US Courts and WTC personnel, facilities and other assets; as well as clients, contractors and visitors throughout the NYC, Brooklyn and Newark metro areas. Enforced contractor, tenant and visitor compliance with security policies and procedures, to include evacuation plans, security operations manual, security training manual and disaster plan. Detected operational indicators of waste, fraud and abuse in large scale federal guard force contracts. Compile and regularly update departmental incident reports. Displayed a great deal of knowledge regarding security access control software, equipment and processes at federal facilities. Performed site physical security audits using internal & external security checklists to cite contract security violations and/or make recommendations to GSA for improvement to physical security where necessary. Worked together with GSA and Department of Justice staff to develop and implement a program for monitoring facility management, maintenance, and security contractors for compliance with project specific facility safety and security plans, policies, and post orders.

July 1994 to January 1997:
Long Beach, NY & New York City Police Departments (*concurrently*)
SPECIAL/AUXILIARY POLICE OFFICER
In Long Beach, I performed patrol and community safety functions in high-tourism areas of an oceanfront city outside New York City with large daily population influx during summer months. Enforced quality of life violations. Concurrently, I volunteered with the NYPD performing patrol functions and voluntary community policing support with the NYPD while receiving college credit. Was a part of high-visibility NYPD policing and outreach efforts on the Upper West Side section of Manhattan.

VOLUNTEER EXPERIENCE:

- Advisory Board Member & Physical Security Subject Matter Expert, ConsumerAffairs.com, (2018 – Present)
- Member, DHS/CISA Highway and Motor Carrier Sector Coordinating Council (HMC SCC) (2021 – Present)
- Governor, Executive Board, Philadelphia InfraGard, (Governor, 2012-2018, currently an active member)
- Member, Criminal Justice Studies Advisory Board, Peirce College, (2016 – 2018)
- Member, Homeland Security Program Advisory Board, St. John's University, (Fall 2016)
- Pennsylvania F&AM, Equity Lodge # 591, (Raised 2011, Treasurer 2018 – 2020)

EDUCATION, CERTIFICATION AND TRAINING:

California Coast University, Santa Ana, CA
- Master or Arts, Organizational Leadership (*Summa cum Laude*), 2017
- Bachelor of Science, Criminal Justice (*Summa cum Laude*), 2016 - *with credits from:*
  - John Jay College of Criminal Justice, New York, NY; Police Science, 1994-96
  - SUNY, Empire State College, New York, NY; Criminal Justice, 1998-99

US Occupational Safety & Health Administration (OSHA), 2022
- OSHA 30-hour training certification (OSHA-30 Card) for General Industry

American Society of Industrial Security (ASIS International), Alexandria, VA
- Certified Protection Professional (CPP), 2010 (exp.2/2026)

Federal Law Enforcement Training Center, Glynco, GA
- Mixed-Agency Federal Law Enforcement Basic Training Program (MBPTP-705), 1997

Metropolitan Police/Turner Institute of Police Science, Washington, DC,
- D.C. Metropolitan Police Academy (99-3) & CDU Certified, 1999

U.S. Department of Transportation, Transportation Safety Institute, OKC, OK, 2005
- Industrial Safety Management,
- Transit System Security, Threat Management & Emergency Response to Rail Hijackings,
- Transportation of Hazardous Materials.
- TSA Surface Transportation Security Specialist & Rail Inspector Basic Training
- Heavy Rail (Norfolk Southern and Amtrak) and Transit (WMATA) Roadway Worker Certification

West Virginia University (*Extended Learning*), Morgantown, WV, 2010-11; certificates include:
- Forensic Epidemiology,
- Crisis Preparedness Planning for School Administrators,
- Campus Public Safety Response to WMD Incidents, and
- Hospital Emergency Management: Concepts/Implications of WMD Incidents

Federal Emergency Management Agency, Emergency Management Institute, Emmitsburg, MD
- Emergency Response to Terrorism, 1998 (National Fire Academy)
- National Incident Management System, Incident Command Structure, (NIMS/ICS 800b), 2005-16
- Emergency Planning (IS-235), 2012

- Facility Security Committees (IS-893), 2012
- Workplace Security Committees, 2016
- Special Event Contingency Planning for Public Safety Agencies, 2005

New Jersey Regional Intelligence Academy (NJ Office of Homeland Security & Preparedness), Trenton, NJ
- Developing Intelligence Programs for the Private Sector, 2012

US Department of Homeland Security, National Preparedness & Protection Division, Philadelphia, PA
- Surveillance Detection Course for Commercial Operators, 2010
- Workplace Violence Awareness & Response to Active Shooter Training, 2013

Pennsylvania Commission on Crime and Delinquency, Harrisburg, PA
- Certified Instructor, Terrorism Awareness and Prevention Program, 2003

Community Antiterrorism Training Institute, McGuire AFB, NJ
- CAT Eyes Program Master Instructor, 2002

Commonwealth of Virginia Dept. of Criminal Justice Services, Richmond, VA
- Certified Private Security Compliance Agent, 2004
- ABC Police Club Drugs & Rave Enforcement Training, 2001

Association of Inspectors General, New York, NY
- Over 200 CPE hours of compliance training at annual conferences, 2010-2016

New York State Municipal Police Training Council, New York, NY
- Part-Time Peace Officer's Course/NYPD Auxiliary Police Basic Training, 1995

American College of Forensic Examiners, Springfield, MO
- Board Certified in Homeland Security Level III (CHS-III) & Sensitive Security Information (SSI), 2008-10

Philadelphia Dept. of Behavioral Health & Intellectual Disability Services
- Mental Health First Aid, 2013

Caveon Test Security/Institute for Exam Integrity (I4ES)
- Certified Exam Security Professional (CESP Generalist), 2015

Microsoft Office Suite, 1996 – Present
- Proficient in relevant personal computer applications such as Word, Adobe PDF, Excel, PowerPoint

PROFESSIONAL AFFILIATIONS:

- Fellow, O.V. Catto Leadership Initiative, (2021- Present)
- Published in trade journals, public safety contributor to news and media outlets (2010 – Present)
- ASIS International, Philadelphia Chapter (2010 - Present)
- Life Member, Fraternal Order of Police, D.C. Lodge # 1 (since 1999)
- Member/Conference Speaker, Association of Inspectors General, (2010-16)
- Member, Delaware Valley Intelligence Center Regional Security Roundtable, (2008 – 2017)
- Member, Pennsylvania Shield and Square Club, (2011 – Present)

AWARDS & RECOGNITIONS:

03/2016 – Peirce College; Outstanding Service to the Criminal Justice Profession
07/2015 – American Board of Pediatrics; Letter of gratitude for leading professional training in exam security
06/2014 – Pennsylvania Shield and Square Club; Law Enforcement Officer of the Year Award (shared with the FBI)
02/2013 – Association of Test Publishers; Service as the chairman of the ATP Security Enforcement Subcommittee
09/2012 – American Board of Internal Medicine (ABIM); for leadership & service to the Emergency Response Team
03/2012 – American Board of Radiology; in gratitude for leading training of Radiology Board test security personnel
07/2011 – InfraGard, Philadelphia Chapter; in appreciation for Board service and contributions to the Philadelphia Chapter
08/2011 – Philadelphia District Attorney's Office, Philadelphia, PA; for coordinating community ethics events
06/2010 - ABIM; Board Resolution for leading an investigation into a nationwide theft of trade secrets case
09/2009 – American Board for Certification in Homeland Security; For Service on the Board, Board of Intelligence Analysts
09/2005 – Department of Homeland Security; Letter of Commendation for my recovery efforts to Hurricane Katrina
08/2004 – National Crime Prevention Council; Instructional service for the 10th National Refugee Crime Prevention Seminar
04/2004 – National Law Enforcement Officer's Memorial; Certificate for service to National Police Memorial Week
03/2003 – Metropolitan Police Department, Washington, DC; Commanding Officer's Commendation (PD751)
07/2000 – International Law Enforcement Games; for outstanding sportsmanship at the 2000 games
11/1996 – New York City Police Department; Exceptional Performance of Duty Commendation

CLEARANCE HISTORY:

- Transportation Worker Identification Credential (TWIC) (DHS-issued in 2018, valid through 2023)
- Pennsylvania State Higher Education Faculty Background Check (Neumann University, 2017)
- TSA PreCheck (2016, valid through 2023)
- Temporary access to classified information (FBI-issued for a classified briefing, 2015)
- InfraGard Membership screening (FBI-issued, 2009 - present)
- Secret Clearance (DHS-issued currently inactive, 2004-05)
- Public Trust background investigation (OPM-issued currently inactive, 1997-99)
- Numerous pre-employment & membership background checks

REFERENCES:

- **Rebecca Lipner, PhD**; Senior Vice President, American Board of Internal Medicine; *Former Supervisor*
  510 Walnut St. Suite 1700 Philadelphia, PA 19106 ● (215) 446-3541 ● rlipner@abim.org

- **Col. Mike Licata;** Chair, DHS/CISA Highway Sector Coordinating Council (USAF, Retired), *Former Supervisor*,
  PO Box 1538, Hightstown, NJ 08520 ● (609) 273-7922 ● mikel@cateyes.us

- **Jim Klenk**; Controller, Full Spectrum Processing, *Employment Reference*
  22 N. 3rd St. Philadelphia, PA 19106 ● (267) 307-2722 ● jklenk@fullspectrumprocessing.com

- **Melinda Miguel**; Chief Inspector General, State of Florida; *Colleague*, *Assn. of Inspectors General*
  Office of the Governor, 400 S. Monroe St. Tallahassee, FL 32399-0001 ● (850) 566-3818, mmiguel94@comcast.net

- **Dale Yeager;** CEO, SERAPH, Inc., *Consulting & Expert Witness Client*
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- **Gen. Sid Baumgarten, JD**; *Retired* Army/NYG Brigadier General & former NYC Deputy Mayor, *Mentor / Counsel*
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- **Stephen Street, CIG**; Louisiana State Inspector General, *Colleague, Assn. of Inspectors General*
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- **Patra Liu**; Deputy Inspector General/General Counsel, Miami-Dade County, *Colleague, Assn. of Inspectors General*
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- **Chief Marieo L. Foster**; Chief of Police, US Department of the Treasury (BEP); *Colleague*
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- **Donald Paisant;** Director, Event Security & Special Projects, Texas Rangers Baseball Club, *Colleague*
  Globe Life Park, 1000 Ballpark Way Arlington, TX 76011 ● (985) 643-3878 ● dpaisant@texasrangers.com

- **Darryl J. Madden**; Sr Adviser, Office of the SBA Administrator (*Former FEMA Director*); *Colleague*
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- **Aimee Rhodes, JD**; Director, Exam Security, CFA Institute; *Colleague*
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FOR MORE INFORMATION, PLEASE VISIT:

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- ABMannes.com
- MannesandAssociates.com